

**STERLING POINTE OWNERS ASSOCIATION, INC
GOVERNANCE POLICIES AND PROCEDURES**

CONFORMENT TO CRS § 38-33.3-101 et seq.

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1. INTRODUCTION, DEFINITIONS, SUPPLEMENTS TO LAW AND DEVIATIONS.

Definitions. Unless otherwise defined, initially capitalized or terms defined in the Declaration may have the same meaning in these policies and procedures.

Supplement to Law. The provisions of this Resolution shall be in addition to and in supplement of the terms and provisions of the Declaration, the Articles of Incorporation and Bylaws of the Association, as well as the law of the State of Colorado governing the Community.

Deviations. The Board may deviate from the procedures set forth if in its sole discretion such deviation is reasonable under the circumstances.

Amendment. The following policies may be amended from time to time by the Board of Directors.

2. COVENANT AND RULE ENFORCEMENT POLICIES AND PROCEDURES.

Reporting Violations to the Association. Complaints regarding alleged violations may be reported by an Owner or resident within the Community, a group of Owners or residents, the Association’s Managing Agent, Board member(s) or committee member(s) by submission of a written complaint.

Complaints of Violations Submitted to the Association. Complaints by Owners or residents shall be in writing and submitted to the Board of Directors or Managing Agent. The complaining Owner or resident shall have observed the alleged violation and shall identify the complainant (“Complainant”), the alleged violator (“Violator”), if known, and set forth a statement describing the alleged violation, referencing the specific provisions which are alleged to have been violated, when the violation was observed and any other pertinent information. Non-written complaints, or written complaints failing to include any information required by this provision, may not be investigated or prosecuted at the discretion of the Association.

Complaints by a member of the Board of Directors, committee member, or the Managing Agent, may be made in writing or by any other means deemed appropriate by the Board if such violation was observed by the Director or Managing Agent.

Investigation of Complaints Made to the Association. Upon receipt of a complaint by the Association, if additional information is needed, the complaint may be returned to the Complainant or may be investigated further by a Board designated individual or committee. The Board shall have sole discretion in appointing an individual or committee to investigate the matter.

Complaints requiring immediate remedies. The Board may seek immediate legal and equitable remedies where there is present a danger to health, safety and welfare of the Association and/or its members. The Board, pursuant to the Declaration, may also seek

injunctive relief or damages in a court of law, and may use any self-help authorized by the Association's documents.–

Initial Warning Letter from the Association. If a violation is found to exist, a warning letter may be sent to the Violator explaining the nature of the violation. The notice of violation letter will include a description of the violation, a reasonable time period during which the alleged violation may be abated without further sanction & provisions informing the alleged violator of the “due process” steps as outlined herein. The Violator will have the number of days identified in the letter to come into compliance.

Continued Violation, After Initial Warning Letter from the Association. If the alleged Violator does not come into compliance within the number of days identified in the first warning letter, this will be considered a second violation for which a fine may be imposed following notice and opportunity for a hearing. A second letter may then be sent to the alleged Violator, providing notice and an opportunity for a hearing, and explaining if a violation is found to exist, a fine may be imposed pursuant to this policy. The letter may further state that the alleged Violator is entitled to a hearing on the merits of the matter provided that such hearing is requested in writing within the number of days identified in the letter, or in 10 days of the date on the second violation letter.

Continued Violation, After Second Letter from the Association. If the alleged Violator does not come into compliance within the number of days identified in the second letter, this will be considered a third violation for which a fine may be imposed following notice and opportunity for a hearing. A third letter may then be sent to the alleged Violator, providing notice and an opportunity for a hearing, and explaining that if a violation is found to exist, a fine may be imposed pursuant to this policy. The letter may further state that the alleged Violator is entitled to a hearing on the merits of the matter provided that such hearing is requested in writing within the number of days identified in the letter, or, 10 days of the date on the third violation letter.

Notice of Hearing before the Association. If a hearing is requested by the alleged Violator, the Board, committee or other person conducting such hearing as may be determined in the sole discretion of the Board, may serve a written notice of the hearing to all parties involved prior to the hearing date.

Hearings before the Association. At the beginning of each hearing, the presiding officer, may introduce the case by describing the alleged violation and the procedure to be followed during the hearing. Each party or designated representative, may, but is not required to, make an opening statement, present evidence and testimony, present witnesses, and make a closing statement. The presiding officer may also impose such other rules of conduct as may be appropriate under the given circumstances. Neither the Complainant nor the alleged Violator is required to be in attendance at the hearing. The Board may base its decision solely on the matters set forth in the Complaint, results of the investigation and such other credible evidence as may be presented at the hearing. Unless otherwise determined by the Board, all hearings may be open to attendance by all Owners. After all testimony and other evidence has been presented at a hearing, the Board shall, within 40 days, or such longer period as the Board may set, render its written findings and decision, and impose a fine, if applicable. A decision, either a finding for or

against the Owner, may be by a majority of the Board members present at the hearing. Failure to strictly follow the hearing procedures set forth above shall not be grounds for appeal of the hearing committee's decision, absent a showing of denial of due process.

Failure to Timely Request Hearing before the Association. If the alleged Violator fails to request a hearing within the number of days identified in the letter, or, 10 days of a letter (if the time to request a hearing is not set forth in a letter to the Violator), or if a Violator fails to appear at the hearing, the Board may fine and make other decisions with respect to the alleged violation based on the Complaint, results of the investigation, and any other available information without the necessity of holding a formal hearing. If a violation is found to exist, the alleged Violator may be assessed a fine pursuant to these policies and procedures.

Notification of Decision of the Association. The decision of the Board, committee or other person, may be in writing, may be provided to the Violator, and may also be provided to the Complainant, within 10 days, or a reasonable time after the decision.

Violation Type Definitions. The following violation types will determine time frame to correct and response requirements from the Owner/resident.

Type I: Those that can be corrected immediately, which may include, but are not limited to matters such as parking and trash/building materials on the Owner/resident's property.

Type II: Those that require extended time to correct, such as structural issues, house painting and vehicle or outside equipment screening. Owners/residents that receive a Type II violation must provide a written response within fifteen (15) days of receiving the notice to correct letter from the Board providing details of their plan to correct the issue. The response shall include plans & specifications, including elevation & site drawings as needed, and a completion date for the proposed remediation. The Board and/or the Architectural Committee will review the plan and if approved, a letter will be sent to the Owner/resident to proceed. If the proposed plan is incomplete or unsatisfactory, within 30 days of the Owners/residents response, a notice shall be sent to schedule a hearing before the Board of Directors to resolve the issue.

Fine Schedule of the Association. The following fine schedule has been adopted for all recurring covenant violations:

- First violation -- Warning letter with notice of deadline to correct
- Second violation (Of same covenant or rule) -- \$25.00
- Third and Subsequent violations (Of same covenant or rule) -- \$50.00
- Subsequent (Continuing) violation of the same covenant or rule will be considered a separate violation for each day the violation exists without response or remediation.
- Third and subsequent covenant violation may be turned over to the Association's attorney to take appropriate legal action. Any Owner committing 3 or more violations in a 6 month period (whether such violations are of the same covenant or different covenants) may be immediately turned over to the Association's attorney for appropriate legal action.

Miscellaneous Definitions.

Common Elements: If the violation involves damage to the Common Elements as defined in the Sterling Pointe Declarations and By-Laws, the violator shall pay the costs of repair or replacement.

Temporary Variances: Owners/residents that required a temporary variance due to short-term visitors or seasonal work on recreational equipment must request the variance in writing two (2) weeks in advance. The Board has the sole discretion to rule on any such variance.

Attorney Fees and Costs: Owner violators shall reimburse the Association for attorney fees and costs incurred in collecting fines and/or enforcing the penalties.

Notice of Lien: The Association may record a Notice of Lien on the Owner's property for fines pursuant to C.R.S. 38-33.3-316 (CCIOA). If recorded, the Lien will be on record in the Office of the Clerk and Recorder of Douglas County, State of Colorado.

Notice of Enforcement Policies and Penalties: The Associations Policies and Procedures shall be sent to each Owner of record or resident upon request. If the enforcement policies conflict with any Colorado statute, or the Declaration, the statute or Declaration shall prevail. There shall be no liability imposed on the Association, any member of the Board of Directors or Declarant for any loss, damage or injury arising out of or in any way connected with the Board's performance in carrying ou the policies and penalties, if such party acted in good faith and without malice.

Correspondence with the Board: All correspondence shall be directed to the Board at the following address:

Board of Directors
Sterling Pointe Owners Association, Inc.
19751 E. Mainstreet Suite 390
Parker, CO 80138

Other Enforcement Means of the Association. This fine schedule and enforcement process is adopted in addition to all other enforcement means which are available to the Association through its Declaration, Bylaws, Articles of Incorporation and Colorado law. The use of this process does not preclude the Association from using any other enforcement means, including:

- **Legal Action.** The Association, at any time, may pursue legal action against an Owner to enforce the provisions of the Declaration, Bylaws, rules or resolutions without first following the preceding notice and hearing procedures, if the Board determines to pursue legal action, with or without a finding or determination by the Board that such action is in the Association's best interests.

- **Alternative Dispute Resolution Procedures.** Discretionary alternative methods of dispute resolution to avoid litigation encouraged by the Board of Directors include negotiation and mediation. The Association encourages Owners or residents with disputes with the Association and each other to resolve such disputes without court proceedings. The Association will take reasonable steps to facilitate negotiation or mediation between Owners and/or residents, but will have no responsibility for any costs incurred by the parties to the dispute resolution process. For any step in the dispute resolution process, the parties are not waiving their right to employ legal counsel at their own expense to assist them. At its discretion, the Board may use such procedures to resolve disputes with Owners prior to filing litigation.
 1. **Negotiation.** A request for dispute resolution by negotiation may be initiated by an Owner or the Association. Any such request shall be in writing stating the nature and details of the dispute and shall be personally delivered to the other party. So long as the other party agrees to negotiate, a meeting shall be held between the parties to begin a good faith attempt to negotiate a resolution not less than 60 days of receipt of such request, unless otherwise extended by written agreement. Through negotiation, the parties will communicate directly with each other in an effort to reach an agreement that serves the interests of both parties. Should the dispute pertain to maintenance issues, each party will be granted the right to inspect the alleged defects or problems at a time convenient to everyone involved.
 2. **Mediation.** If the dispute is not resolved by negotiation, any party may request in writing that the issue be submitted to mediation. If the parties agree to mediate the dispute prior to seeking other remedies, they shall participate in good faith in the mediation. The role of the mediator is to facilitate further negotiation between the parties. The mediator will not have power to decide how to resolve the dispute but will use recognized, accepted mediation techniques to assist the parties in making that decision. The mediator shall be selected by a consensus of the parties involved within 15 days of the receipt of the request. Any cost of mediation will be shared equally among the parties unless they and the mediator agree otherwise.
 3. **Arbitration.** Parties may choose to enter into binding arbitration to resolve a dispute. If the Association is a party to the arbitration, the parties shall select an arbitrator mutually agreeable. If one cannot be chosen, each party shall choose one arbitrator each and those two arbitrators shall select a third. Arbitration shall be conducted in accordance with the rules of the arbitration groups agreed upon by the parties. The prevailing party shall be entitled to an award of its attorneys fees and costs. If the Association is not a party to the arbitration, the parties themselves shall agree on the rules of arbitration.

3 POLICIES AND PROCEDURES ON DISPUTES BETWEEN OWNERS AND THE ASSOCIATION OR BETWEEN THE ASSOCIATION AND OWNERS.

Required Dispute Resolution Procedure for Owner Disputes with the Association. Prior to filing a lawsuit against the Association, the Board, any officer, or director of the Association, an Owner must:

1. Send a written demand on the matter desired to be included in their lawsuit, or,
2. The Owner may request and attend a hearing with the Board of Directors. Any such request for a hearing shall be in writing and shall be personally delivered to any member of the Board of Directors or the Association's managing agent.

The Owner, in such written demand or request for and attendance of a hearing, shall make a good faith effort to explain the grievance to the Board.

The Owners must allow the Association the opportunity to resolve the dispute in an amicable fashion in not less than 90 days.

If the dispute is not resolved in 90 days, and the Owner has requested a hearing, the Board may give notice of the date, time and place of the hearing to the person requesting the hearing. The Board shall schedule this hearing for a date not less than 3 or more than 180 days from the date of receipt of the request. If the dispute cannot be resolved, the parties may utilize the discretionary mediation procedure set forth below, but shall not be required to do so.

4. CONDUCT OF MEETINGS POLICIES AND PROCEDURES.

Owner Meetings. Meetings of the Owners of the Association shall be called pursuant to the Bylaws of the Association.

Notice for/of Owner Meetings/Posting. In addition to any notice required in the Bylaws, notice of any meeting of the Owners shall be conspicuously posted prior to such meeting.

Notice for/of Owner Meetings/Website. The Association may also post notice on its website (if any) of all meetings. Such notice shall be posted seven days or in a reasonable time prior to such member meeting.

Notice for/of Owner Meetings/Email. If any Owner has requested that the Association provide notice via email and has provided the Association with an email address, the Association shall, if it has such capability, send notice of all Owner meetings to such Owner at the email address provided as soon as possible after notice is provided pursuant to the Bylaws, but in no case less than 24 hours prior to any such meeting.

Conduct of Members at Owner Meetings. All Member Meetings shall be governed by the following rules of conduct and order:

- The President of the Association or designee shall chair all Owner meetings.
- All Owners and persons who attend a meeting of the Owners will sign in, present any proxies and receive ballots as appropriate. (See section below regarding voting).

- Any person desiring to speak shall sign up on the list provided at check in (if any) and indicate if he/she is for or against an agenda item.
- Anyone wishing to speak must first be recognized by the Chair.
- Only one person may speak at a time.
- Each person who speaks shall first state his or her name and address.
- Any person who is represented at the meeting by another person, as indicated by a written instrument, will be permitted to have such person speak for him/her.
- Those addressing the meeting shall be permitted to speak without interruption from anyone as long as these rules are followed.
- Comments are to be offered in a civilized manner and without profanity, personal attacks or shouting.
- Comments are to be relevant to the purpose of the meeting.
- Each person shall be given up to a maximum of three minutes to make a statement or to ask questions.
- The Board may decide whether or not to answer questions during the meeting. Each person may only speak once.
- Yielding of time by a speaker to another individual shall not be permitted.
- Time limits may be increased or decreased by the Chair, but shall be uniform for all persons addressing the meeting.
- All actions and/or decisions require a motion and a second.
- Once a vote has been taken, there will be no further discussion regarding that topic.
- So as to allow for and encourage full discussion by Owners, no meeting may be audio, video or otherwise recorded.
- Minutes of actions taken shall be kept by the Association.
- Anyone disrupting the meeting, as determined by the Chair, shall be asked to “come to order.”
- Anyone who does not come to order will be requested to immediately leave the meeting.
- The Chair may establish such additional rules of order as may be necessary from time to time.

Voting of Owners. Election of Board members shall be conducted by secret ballot for contested elections (where more candidates are running than there are positions available). Uncontested elections of Board Members or other votes on matters affecting the community shall be by secret ballot at the discretion of the Board or upon the request of 20% of the Owners who are present at the meeting or represented by proxy. Where secret balloting is used, each Owner entitled to vote pursuant to the Bylaws shall receive a ballot. The ballot shall contain no identifying information concerning the ballot holder. In the event an Owner holds a proxy for another Owner, upon presentation of such proxy to the Secretary of the Association or the Secretary’s designee, the Owner shall receive a secret ballot to cast the vote of the Owner who provided the proxy. The proxy shall be kept and retained by the Association.

All other votes taken at a meeting of the Owners shall be taken in such method as determined by the Board of Directors or Chair of the meeting, including acclamation, by hand, by voice or by ballot, unless otherwise required by law.

Written ballots shall be counted by a neutral third party, excluding the Association's legal counsel, or by an Owner(s) who is not a candidate or a board member. The Chair may specify the procedure for selecting these volunteers.

The individual(s) counting the ballots shall report the results of the vote to the Chair by indicating how many votes were cast for each individual or how many votes were cast in favor and against any issue or candidate.

Proxies for/at Owner Meetings. Proxies may be given by any owner as allowed by C.R.S. 7-127-203. All proxies shall be reviewed by the Association's Secretary or designee as to the following:

- Validity of the signature
- Signatory's authority to sign for the owner
- Authority of the Owner to vote
- Conflicting proxies
- Expiration of the proxy

Executive Board Meetings. Meetings of the Executive Board of the Association shall be called pursuant to the Bylaws of the Association.

Conduct at Executive Board Meetings. All Executive Board meetings shall be governed by the following rules of conduct and order:

- The President of the Association, or designee, shall chair all Board meetings.
- All persons who attend a meeting of the Board may be required to sign in, listing their name and address.
- All Owners will be given an opportunity to speak as to any matter or ask questions of the Board during the Owner forum at the beginning of the meeting.
- Any Owner wishing to speak during the Owner forum is requested to so indicate so at the time of sign in.
- Anyone desiring to speak shall first be recognized by the Chair.
- Only one person may speak at a time.
- Each person speaking shall first state his or her name and address.
- Any person who is represented at the meeting by another person as indicated by a written instrument shall be permitted to have such person speak for them.
- Those addressing the Board shall be permitted to speak without interruption from anyone as long as these rules are followed.
- Comments are to be offered in a civilized manner and without profanity, personal attacks or shouting.
- Comments are to be relevant to the purpose of the meeting or issue at hand.
- Each person shall be given up to a maximum of three minutes to speak or to ask questions, although questions may not be answered until a later date.
- Each person may only speak once during the owner forum and once on any other issue prior to a vote by the Board on such issue.

- Yielding of time by a speaker to another individual shall not be permitted. Such time limit may be increased or decreased by the Chair but shall be uniform for all persons addressing the meeting.
- No meeting of the Board may be audio, video or otherwise recorded except by the Board to aid in the preparation of minutes. Minutes of actions taken shall be kept by the Association.
- Anyone disrupting the meeting, as determined by the Chair, shall be asked to “come to order.”
- Anyone who does not come to order shall be requested to immediately leave the meeting.

Owner Input at Executive Board Meetings. After a motion and second has been made on any matter to be discussed, but prior to a vote by the Directors, Owners present at such time shall be afforded an opportunity to speak on the motion as follows:

- The Chair will ask those Owners present to indicate by a show of hands who wishes to speak in favor or against the motion.
- The Chair will then determine a reasonable number of persons who will be permitted to speak in favor of and against the motion and for how long each person will be permitted to speak.
- The Chair shall also announce the procedure for who shall be permitted to speak, if not, everyone desiring to speak will be permitted to speak.
- Following Owner input, the Chair will declare Owner input closed and there shall be no further owner participation on the motion at hand unless a majority of the Board of Directors votes to open the discussion to further Owner participation.

5. COLLECTION OF UNPAID ASSESSMENTS POLICIES AND PROCEDURES.

Policy Statement. It is in the best interest of the Association to refer delinquent accounts promptly to an attorney for collection so as to minimize the Association’s loss of assessment revenue. The Association hereby gives notice of its adoption of the following policies and procedures for the collection of assessments and other charges of the Association:

Due Dates. The assessment as determined by the Association and as allowed for in the Declaration and Bylaws shall be due and payable on the first day of each year.

Assessments or other charges not paid in full to the Association by February 1 of each year in which they are due shall be considered past due and delinquent. Assessments or other charges not paid in full to the Association by February 1 of each year in which they are due shall incur late fees and interest as provided below. In the event notice of acceleration is given to delinquent Owner(s), the Owner(s) of the Lot shall also be charged any costs incurred by the Association in giving notice of such acceleration.

Receipt Date. The Association shall post payments on the day that the payment is received in the Association’s office.

Late Charges on Delinquent Installments. An assessment shall be past due and delinquent if not paid by February 1 of the year in which it is due. The Association shall impose a \$50.00 late charge and assess interest at the rate of eighteen percent (18%) per annum on the outstanding or past due balances then due the Association. The late charge shall be a "common expense" for each Owner who fails to timely pay their annual assessment by February 1 of each year.

Personal Obligation for Late Charges. The late charge shall be the personal obligation of the Owner(s) of the Lot for which such assessment or installment is unpaid. All late charges shall be due and payable immediately, without notice, in the manner provided by the Declaration (and as set forth in these policies and procedures) for payment of assessments.

Return Check Charges. In addition to any and all charges imposed under the Declaration, Articles of Incorporation and Bylaws, the Rules and Regulations of the Association or this Resolution, a \$25.00 fee or other amount deemed appropriate by the Board of Directors shall be assessed against an Owner in the event any check or other instrument attributable to or payable for the benefit of such Owner is not honored by the bank or is returned by the bank for any reason whatsoever, including but not limited to insufficient funds. This returned check charge shall be and is a "common expense" for each Owner who tenders payment by check or other instrument which is not honored by the bank upon which it is drawn. Such return check charge shall be due and payable immediately, upon demand. Despite this provision, the Association shall be entitled to all additional remedies as may be provided by applicable law. Returned check charges shall be the obligation of the Owner(s) of the Lot for which payment was tendered to the Association. Returned check charges shall become effective on any instrument tendered to the Association for payment of sums due under the Declaration, Articles, Bylaws, Rules and Regulations or this Resolution after the date adopted as shown above. If two or more of an Owner's checks are returned unpaid by the bank within any (fiscal) year, the Association may require that all of the Owner's future payments, for a period of one (1) year, be made by certified check or money order. This return check charge shall be in addition to any late fees or interest incurred by an Owner. Any returned check shall cause an account to be past due if full payment of the monthly installment of the annual assessment is not timely made within 10 days of the due date.

Attorney Fees on Delinquent Accounts. As an additional expense permitted under the Declaration and by Colorado law, the Association shall be entitled to recover its reasonable attorney fees and collection costs incurred in the collection of assessments or other charges due the Association from a delinquent Owner. The reasonable attorney fees incurred by the Association shall be due and payable immediately when incurred, upon demand.

Application of Payments. All sums collected on a delinquent account that has been turned over to the Association's attorney shall be remitted to the Association's attorney until the account is brought current. All payments received on account of any Owner or the Owner's property (collectively "Owner"), shall be applied to payment of any and all legal fees and costs (including attorney fees), expenses of enforcement and collection, late charges, return check charges, lien fees, and other costs owing or incurred with respect to such Owner pursuant to the Declaration, Articles, Bylaws, Rules and Regulations, or this Resolution, prior to application of the payment to any special or regular assessments due or to become due with respect to such Owner.

Crediting Late Payment. All delinquent accounts remain delinquent until paid in full. No partial payments will waive the Association’s right to pursue full payment and/or to enforce the provisions of this policy. The Association will apply partial payments to the outstanding balance in the following order:

- a. Fines, late fees, and interest;
- b. Court costs, attorney’s fees, and other costs of collection;
- c. Special assessments, and
- d. Regular assessments, with payment being applied to the oldest balance first.

Collection Letter. After an annual assessment or other charge due the Association becomes thirty (30) days past due, the Association may cause, but shall not be required to send, a “late notice” to the Lot Owner who is delinquent in payment.

If payment in full is not received within twenty (20) days, the Association may, but shall not be required to send a “Notice of Intent to Lien” to the Lot Owner. The Association may simultaneously send a copy of the notice to the mortgagee of the Owner.

Liens. The Association may file a Notice of Lien against the property of any delinquent Owner in accordance with the terms and provisions of the Declaration and Bylaws. A copy of the recorded Notice of Lien may be mailed to the Owner and to the mortgage lender with a request that the lender send a letter to the delinquent Owner advising the Owner of the lender’s option to accelerate the mortgage debt.

Referral of Delinquent Accounts to Attorneys. The Association may, but shall not be required to refer delinquent accounts to its attorneys for collection. Upon referral to the attorneys, the attorneys shall take all appropriate action to collect the accounts referred. After an account has been referred to an attorney, the account shall remain with the attorney until the account is settled, has a zero balance or is written off. All payment plans involving accounts referred to an attorney for collection shall be set up and monitored through the attorney.

Referral of Delinquent Accounts to Collection Agencies. The Association may, but shall not be required to refer delinquent accounts to one or more collection agencies for collection. Upon referral to a collection agency, the agency shall take all appropriate action to collect the accounts referred.

Collection Procedures/Time Frames. The following time frames may be followed for use in the collection of the annual assessment and other charges.

| | |
|--|-------------------------|
| Due Date (date payment due) | First day of each year |
| Past Due Date (date payment is late if not received on or before that date) | January 31 of each year |
| Late charge and interest imposed (if payment | February 1 of each year |

| | |
|---|--------------------------|
| not received on or before that date) | |
| “Late Notice(s)” mailed imposing late fees, interest, etc. | February 2 of each year |
| “Notice of Intent to Lien” mailed | February 20 of each year |
| “Notice of Lien” recorded; acceleration notice mailed, if applicable | March 1 of each year |
| Attorney sends demand letter for payment including acceleration notice, if applicable and liens property | April 1 of each year |
| Owner fails to respond to the attorney demand letter, a lawsuit is considered and, if appropriate, is commenced | April 15 of each year. |

Certificate of Status of Assessment. The Association shall furnish to an Owner or such Owner’s designee upon written request, first class postage prepaid, return receipt, to the Association’s agent, a written statement setting forth the amount of unpaid assessments currently levied against such Owner’s property for a fee as set by the Board, from time to time. However, if the account has been turned over to the Association’s attorney, such request may be handled through the attorney.

Use of Certified Mail/Regular Mail. In the event the Association shall cause a collection or demand letter or notices to be sent to a delinquent Owner by regular mail, the Association may also cause, but shall not be required to send, an additional copy of that letter or notice by certified mail.

Appointment of a Receiver. The Association may seek the appointment of a receiver if an Owner becomes delinquent in the payment of assessments pursuant to the Declaration and Colorado law. A receiver is a disinterested person, appointed by the court that manages the rental of the property, collects the rent and disburses the rents according to the court's order. The purpose of a receivership for the Association is to obtain payment of current assessments, reduce past due assessments, and prevent the waste and deterioration of the property.

Judicial Foreclosure. The Association may choose to foreclose on its lien in lieu of or in addition to suing an Owner for a money judgment. The purpose of foreclosing is to obtain payment of all assessments owing in situations where either a money judgment lawsuit has been or is likely to be unsuccessful or other circumstances favor such action.

Waivers. The Association is hereby authorized to extend the time for the filing of lawsuits and liens, or to otherwise modify the procedures contained in these policies and procedures, as the Association shall determine appropriate under the circumstances.

Communication with Owners. All communication with a delinquent Owner may be handled through the Association’s attorney once a matter has been referred to the attorney.

Defenses. Failure of the Association to comply with any provision in this policy shall not be deemed a defense to payment of assessment fees or other charges, late charges, return check charges, attorney fees and/or costs as described and imposed by this policy.

6. INSPECTION AND COPYING OF ASSOCIATION RECORDS POLICIES AND PROCEDURES.

Permanent Records. The Association shall permanently retain the following records as required by Colorado law:

- Minutes of all Board and Owner meetings
- All actions taken by the Board or Owners by written ballot or email in lieu of a meeting
- All actions taken by a committee on the behalf of the Board instead of the Board acting on behalf of the Association
- All waivers of the notice requirements for Owner meetings, Board member meetings, or committee meetings

Inspection/Copying Association Records. An Owner or his/her authorized agent is entitled to inspect and copy any of the books and records of the Association, subject to the exclusions, conditions and requirements set forth below:

- (i) The inspection and/or copying of the records of the Association shall be at the Owner's expense.
- (ii) The inspection and/or copying of the records of the Association shall be conducted during regular business hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, at the office of the Association's Managing Agent.
- (iii) The Owner shall give the Association's Managing Agency a written demand, stating the purpose for which the inspection and/or copying is sought, at least five business days before the date on which the Owner wishes to inspect and/or copy such records; and
- (iv) The Owner shall complete and sign an Agreement Regarding Inspection of Association Records prior to the inspection and copying of any Association record. A copy of a form of agreement is attached to this policy. Failure to properly complete or sign an agreement in substantially the form attached shall be valid grounds for denying an Owner the right to inspect and/or copy any record of the Association.
- (v) The Association reserves the right to have a third person present to observe during any inspection of record by an Owner or the Owner's representative.

Proper Purpose/Limitation on Unrelated and Commercial Uses. Association records, including membership lists, shall not be used by any Owner for:

- (i) Any purpose unrelated to an Owner's interest as an Owner;
- (ii) The purpose of soliciting money or property unless such money or property will be used solely to solicit the votes of the Owners in an election to be held by the Association;
- (iii) Any commercial purpose;
- (iv) For the purpose of giving, selling, or distributing such Association records to any person; or
- (v) Any improper purpose as determined in the sole discretion of the Board.

Exclusions. The following records of the Association shall NOT be available for inspection and/or copying as they are deemed confidential:

- (i) Attorney-client privileged documents and records, unless the Board decides to disclose such communications at an open meeting or otherwise;
- (ii) Any documents that are confidential under constitutional, statutory or judicially imposed requirements;
- (ii) Any documents, or information contained in such documents, disclosure of which would constitute an unwarranted invasion of individual privacy, including but not limited to social security numbers, dates of birth, personal bank account information, and driver's license numbers;
- (iii) Such other records as reasonably determined by the Association or the Board.

Fees/Costs. Any Owner requesting copies of Association records shall be responsible for all actual costs incurred by the Association, including the cost to search, retrieve, and copy the record(s) requested. The Association may require advance payment and/or a deposit equal to the anticipated actual cost of the requested records. Failure to pay such advance payment and/or deposit shall be valid grounds for denying Owner copies of such records. If after payment of the advance and/or deposit it is determined that the actual cost was more, Owner shall pay such amount prior to delivery of the copies, or, after written notice to and demand from the Association. If after payment of the advance fee or deposit it is determined that the actual cost was less, the difference shall be returned to the Owner with the copies.

Original Records. No Owner shall remove any original book or record of the Association from the place of inspection or from the records of the Association. No Owner may alter, destroy or mark in any manner, any original book or record of the Association.

Creation of Records. Nothing contained in these policies shall be construed to require the Association to create records that do not exist or compile records in a particular format or order.

7. **INVESTMENT OF RESERVES POLICY.**

Scope. In order to properly maintain areas in the Community that are the responsibility of the Association, to comply with state statutes, to manage reserve funds, protect market value of Owners' homes and livability in the Community, the Board of Directors determines that it is necessary to have policies and procedures for the investment of reserve funds.

Purpose of the Reserve Fund. The purpose of the Reserve Fund is to aid in responsibly funding and financing projected repair and replacement of those portions of the Community that the Association is responsible for and for such other funding as the Board of Directors may determine. The portions of the Community that the Association is responsible for typically have limited but reasonably predictable useful lives.

Investment of Reserves. The Board of Directors of the Association may invest funds held in the Reserve Fund account to generate revenue that will accrue to the Reserve Fund account balance pursuant to the following goals, criteria and policies, listed in order of importance:

- ***Safety of Principal.*** Promote and ensure the preservation of the Reserve Fund's principal.
- ***Liquidity and Accessibility.*** Structure maturities to ensure availability of assets for projected or unexpected expenditures.
- ***Minimal Costs.*** Minimize investment costs (redemption fees, commissions, and other transactional costs).
- ***Diversify.*** Mitigate the effects of interest rate volatility upon reserve assets.
- ***Return.*** Invest funds to seek the highest level of return.

Limitation on Investments. Unless otherwise approved by the Board, all investments may be FDIC (Federal Deposit Insurance Corporation) insured, and/or guaranteed by the United States Government.

Investment Strategy. The investment strategy of the Association should emphasize a long-term outlook by diversifying the maturity dates of fixed-income instruments within the portfolio utilizing a laddered investment approach.

Independent Professional Investment Assistance. The Board of Directors of the Association may hire a qualified investment counselor to assist in formulating a specific investment strategy.

Review and Control. The Board may review Reserve Fund investments periodically to ensure that the funds are receiving competitive yields and may make prudent adjustments as needed.

Investment Decisions. Consistent with state law, investment decisions of the Board are to be made based on the standard of care outlined in the Colorado Revised Nonprofit Code. This standard of care require directors to act: in good faith; with the care an ordinarily prudent person in a like situation would exercise under similar circumstances; and in a manner the director or officer reasonably believes to be in the best interest of the association. In discharging their

duties, directors and officers may rely on other people on matters that the directors or officers reasonably believe are within that person's professional or expert competence.

Reserve Study. In order to determine funding of the Reserve Fund, the Board of Directors may determine, with the assistance and advice of professionals, the life expectancy of those portions of the Community to be maintained by the Association and the anticipated costs of maintaining, replacing and improving those identified areas (“Reserve Study”).

Review of Reserve Study. The Board of Directors may cause the Reserve Study, if any, and reserve funding to be reviewed and updated periodically, preferably once every three years to adjust and make changes in costs, inflation, and interest yield on invested funds, plus modification, addition or deletion of components.

8. BOARD MEMBER CONFLICTS OF INTEREST.

General Duty. The Board of Directors shall use its best efforts at all times to make decisions that are consistent with high principles, and to protect and enhance the value of properties of the members and Association. All Directors shall exercise their power and duties in good faith and in the best interest of, and with utmost loyalty to the Association. All Directors shall comply with all lawful provisions of the Declaration and the Association's Articles, Bylaws, and Rules and Regulations and applicable laws.

Definitions.

- **Conflict of Interest Transaction.** A conflict of interest transaction is a contract, transaction or other financial relationship between: (A) the Association and a director, or (B) between the Association and a party related to a director, or (C) between the Association and an entity in which a director of the Association is a director or officer.
- **Party related to a director.** A spouse, a descendent, an ancestor, a sibling, the spouse or descendent of a sibling, an estate or trust in which the director or party related to a director has a beneficial interest, or an entity in which a party related to a director is a director, officer, or has a financial interest.
- **Officer** for purposes of this policy only, means any person designated as an officer of the Association and any person to whom the Board delegates responsibilities, including, without limitation, a managing agent, attorney, or accountant employed by the Board.

Disclosure of Conflict of Fairness Requirement. The director shall disclose the conflicting interest in the proposed transaction in an open meeting prior to the discussion and vote. Such disclosure shall be reflected in the minutes of the meeting or other written form. The director may take part in the discussion but shall leave the room during the discussion and the vote on the matter. The contract, Board decision or other Board action must be approved by a majority of the disinterested Board members who are voting. No contract, Board decision or other Board action in which a Board member has a conflict of interest shall be approved unless it is commercially reasonable to and/or in the best interests of the Association.

Notwithstanding anything to the contrary herein or in the Association's conflict of interest policy, no conflicting interest transaction shall be set aside solely because an interested director is present at, participates in or votes at a Board or committee meeting that authorizes, approves or ratifies the conflicting interest transaction if:

- A. the material facts as to the director's relationship or interest as to the conflicting interest transaction are disclosed or known to the Board of Directors or the committee, and the Board or committee in good faith authorizes, approves, or ratifies the conflicting interest transaction by the affirmative vote of a majority of the disinterested directors, even though the disinterested directors may be less than a quorum; or
- B. the material facts as to the director's relationship or interest and as to the conflicting interest transaction are disclosed or known to the Members entitled to vote on the transaction, if any, and the conflicting interest transaction is specifically authorized, approved, or ratified in good faith by a vote of the Members entitled to vote; or
- C. the conflicting interest transaction is fair to the Association.

Loans Prohibited. No loans shall be made by the Association to its directors or officers. Any director or officer who assents to or participates in the making of any such loan shall be liable to the Association for the amount of such loan until the repayment of the loan.

Code of Ethics. In addition to the above, each Director and the Board as a whole shall adhere to the following Code of Ethics:

- No Director shall use his/her position for private gain, including for the purpose of enhancement of his/her financial status through the use of certain contractors or suppliers.
- No contributions will be made to any political parties or political candidates by the Association.
- No Director shall solicit or accept, directly or indirectly, any gifts, gratuity, favor, entertainment, loan or any other thing of monetary value from a person who is seeking to obtain contractual or other business or financial relations with the Association.
- No Director shall accept a gift or favor made with intent of influencing decision or action on any official matter.
- No Director shall receive any compensation from the Association for acting as a volunteer.
- No Director shall willingly misrepresent facts to the members of the Community for the sole purpose of advancing a personal cause or influencing the Community to place pressure on the Board to advance a personal cause.
- No Director shall interfere with a contractor engaged by the Association while a contract is in progress.
- All communications with Association contractors shall go through the Board President or be in accordance with policy.

- No Director shall harass, threaten, or attempt through any means to control or instill fear in any member, Director or agent of the Association.
- No promise of anything not approved by the Board as a whole can be made by any Director to any subcontractor, supplier, or contractor during negotiations.
- Any Director convicted of a felony shall voluntarily resign from his/her position.
- No Director shall knowingly misrepresent any facts to anyone involved in anything with the Community which would benefit himself/herself in any way.
- Language and decorum at Board meetings will be kept professional. Personal attacks against owners, residents, service providers and Directors are prohibited and are not consistent with the best interest of the Community.

9. ADOPTION AND AMENDMENT OF POLICIES, PROCEDURES, RULES, REGULATIONS OR GUIDELINES.

Scope. The Board of Directors of the Association may, from time to time, adopt or amend certain policies as may be necessary to facilitate the efficient operation of the Association, including the clarification of ambiguous provisions in other documents, or as may be required by law.

Drafting Procedure. The Board may consider the following in drafting the policy:

- (i) Whether the governing documents or Colorado law grants the Board the authority to adopt such a policy;
- (ii) The need for such policy based upon the scope and importance of the issue and whether the governing documents adequately address the issue; and
- (iii) The immediate and long-term impact and implications of the policy.

Adoption Procedure. The Board may adopt any policy at anytime. Upon adoption of a policy, the policy or notice of such policy, including the effective date shall be provided to all Owners by any reasonable method as determined in the sole discretion of the Board, including but not limited to posting on the Association’s website (if any) or mailing.

Policy Book. The Board of Directors may keep copies of any and all adopted policies in a book designated as a policy book. The Board of Directors may further categorize policies, Procedures, Rules and Regulations, Resolutions and Guidelines but shall not be required to do so.

**AGREEMENT REGARDING INSPECTION AND COPYING OF RECORDS
OF THE STERLING POINTE OWNERS ASSOCIATION, INC.**

I have requested to inspect and/or obtain copies of the following records for the STERLING POINTE OWNERSASSOCIATION, INC.. (be as specific as possible): _____

The records shall be used for the following purpose(s) only: _____

I understand that under the terms of the Colorado Revised Nonprofit Corporation Act, Association records may not be obtained or used for any purpose unrelated to my interest(s) as an Owner. I further understand and agree that without limiting the generality of the foregoing, Association records may not be:

- (A) Used to solicit money or property unless such money or property will be used solely to solicit the votes of the Owners in an election held by the Association;
- (B) Used for any commercial purpose;
- (C) Sold to, otherwise distributed to, or purchased by any person;
- (D) Any other purpose prohibited by law; or
- (E) Any purpose not related to the reason specified in this Agreement.

In the event any document requested is used for an improper purpose or purpose other than that stated above, I will be responsible for any and all damages, penalties and costs incurred by the Association, including attorney fees resulting from such improper use. I will additionally be subject to any and all enforcement procedures available to the Association through its governing documents and Colorado law.

Understood and agreed to by:

Homeowner

Homeowner

Address

Date: _____

Date: _____